GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA

UNSTARRED QUESTION NO:459
ANSWERED ON:22.11.2000
CHARTER OF RIGHTS AND DUTIES FOR MEDICAL PERSONNEL AND PATIENTS
SURESH RAMRAO JADHAV (PATIL)

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether the Government propose to bring out a charter of rights and duties for medical personnel and patients in the country in order to salvage the deteriorating relationship between medical personnel and patients in public as well as in private practice;

(b) if so, the details thereof; and

(c) the time by which the charter is likely to be promulgated?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRI A. RAJA)

(a) (b) & (c) : The Medical Council of India has brought out the Code of Medical Ethics with the approval of Central Government wherein the duties of Physician to their patients has been prescribed. Besides, the Ministry of Health and Family Welfare has prepared a `Model Citizens Charter for Government Hospitals` and circulated to all States/Union Territories with the request to consider the charter for adoption in the Hospitals under the administrative control of State/Union Territory Governments.This Charter seeks to provide a framework which enables citizens to know what services are available, the quality of services they are entitled to and to inform them about the means through which complaints regarding denial or poor quality of service will be addressed. The Safdarjung Hospital, New Delhi, Dr. Ram Manohar Lohia Hospital, New Delhi and Smt. Sucheta Kriplani Hospital, New Delhi hav already brought out the Charter.